16 March 2018

Mdm Normalah Binte Mohamed Said



New Phoenix Park 28 Irrawaddy Road Singapore 329560 www.mha.gov.sg

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Dear Mdm Normalah,

MUHAMMAD NUR SALLEHIN BIN KAMARUZAMAN PRISON NUMBER:

We refer to your representations from 9 Oct 2017 to 28 Feb 2018 concerning your son, Muhammad Nur Sallehin Bin Kamaruzaman

- 2. We understand that on 29 Jan 2018, Head (Operations), Institution B1, Superintendent Abdul Razak met you to clarify your concerns and had assured you that the prison officers had been professional and fair in managing him. During the meeting, the officer had also sought your understanding to allow the Singapore Prison Service (SPS) some time to do a thorough investigation of your feedback.
- 3. The Ministry of Home Affairs does not condone any mistreatment of inmates and assure you that the safe and secure custody of inmates is our paramount concern. Our investigations indicate that Sallehin has not been abused or mistreated in the incidents that you have raised. Sallehin has committed 12 disciplinary offences in prison to date. Even while he was segregated for investigation into his disciplinary offences, the SPS has ensured that there was adequate food and water for him, and he is accorded necessary medical attention when he reported his ailments to the medical service providers.
- 4. We would like to seek your co-operation in encouraging Sallehin to comply with the SPS' regulations to uphold good order and discipline in prison, and work on his rehabilitation while he is serving his sentence. The SPS will also be scheduling another meeting with you shortly to answer any further queries you may have.

Yours sincerely,

LIM TECK LEONG (MR)

for QUALITY SERVICE MANAGER

MINISTRY OF HOME AFFAIRS

cc: Mr Ong Teng Koon
MP for Marsiling Yew Tee GRC

Please refer to your letters dated 9 Oct 2017 & 8 Jan 2018