

Your Ref :
Our Ref : [REDACTED]
Tel no. : 1800-774-7667
Fax no. : 65456287
Email : prisonfeedback@pris.gov.sg
Website : www.sps.gov.sg
Date : 16 Aug 2018



**SINGAPORE
PRISON SERVICE**

407 UPPER CHANGI ROAD NORTH
SINGAPORE 507658
REPUBLIC OF SINGAPORE

Mdm Normalah Binti Mohamed Said
[REDACTED]

Dear Mdm Normalah,

MUHAMMAD NUR SALLEHIN BIN KAMARUZAMAN
[REDACTED]

We refer to your email to the Ministry of Home Affairs (MHA) and MHA Political Office Holders dated 10 July 2018, concerning your son, Muhammad Nur Sallehin Bin Kamaruzaman [REDACTED]. The two police reports which you had filed on 19 July 2018, were also referred to the Singapore Prison Service for follow-up.

2. MHA had replied to you on 16 March 2018 and assured you that the allegations were thoroughly investigated and found to be baseless. We had also responded to your lawyer and yourself on 4 June 2018 on the same. As there are no new grounds being surfaced, this will serve as our final reply to you on the same matter.

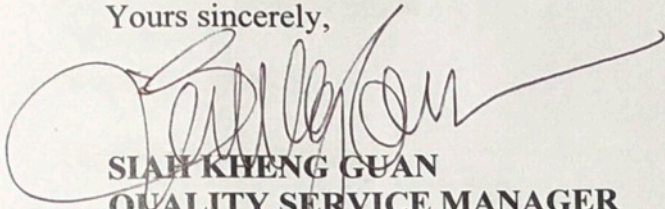
3. We have investigated your concerns raised in the two police reports that your son was denied medical attention when he reported sick, his medication given by CGH were terminated with no reasons provided and that you would like to clarify on whether your son had hit his own head on the wall resulting in a bump on his head during your visit on 19 July 2018.

4. Sallehin was not denied medical attention. He has repeatedly refused to consume his hypertension medication prescribed by CGH and we have accorded appropriate medical attention to him and advised him repeatedly to comply with his prescribed medicines. Our Prison Medical Officer has also informed the CGH Specialist that your son has refused to consume his hypertension medicine and we have since stopped this medication for him. In addition, Sallehin did not report to staff that he had a swelling on his head on 19 July 2018 and there was also no record of him reporting sick in the month of July 2018. It was in January 2018 that Sallehin had repeatedly hit his own head against the wall, which we had also updated you on 22 March 2018.

5. To date, Sallehin has committed 15 disciplinary offences in his current imprisonment. His conduct and progress in rehabilitation is poor. On 19 July 2018, Superintendent Abdul Razak and Deputy Superintendent Han Fu Yuan had met you to address your concerns and update you on Sallehin's poor conduct, and discuss how we could better motivate him to improve on his conduct together. However, you did not wish to proceed with the meeting which would have allowed our officers to address your queries and concerns. Nonetheless, our officers remain committed to speak with you together with a representative from SPS Headquarters, should you require further clarification.

6. Please feel free to write to me at [REDACTED], if you wish to arrange for your meeting with our officers.

Yours sincerely,



SIAM KHENG GUAN
QUALITY SERVICE MANAGER
SINGAPORE PRISON SERVICE